June 2023

www.galecu.net



They make it happen!

This month I want to pay tribute to the AMAZING staff at all of our offices. The function of growing our business into new markets takes a considerable amount of time on my part as well as some others. The first step in doing that is to ensure you have staff that have amazing abilities, that are trained to perform at high levels, that have the authority to make the necessary day-to-day decisions, and that, most importantly, have the clear vision of what we do at Gale Credit Union.

I will be the first to tip my hat, as they say, to all of our 15 employees. It truly is because of them that I am able to be out of the office a bit, working on making Gale Credit Union larger, stronger, and better for our Members.

Even when we add new faces, they adapt and learn from our culture of high performance and Amazing Member Service and they dig in to begin not a job, but a career. I am blessed to have such awesome staff and the Members get the benefit first hand. Sincerely,

Randy McElwee President/CEO

KEY DATES COMING UP:

- June 30, 2023—The last month for Kemba Member Statements generated from the current AMI Core System.
- July 1, 2023—All offices are closed so we can convert Kemba Members to the Gale Sharetec Core System.
- July 1, 2023—The Kemba Online and Mobile Banking App will no longer allow transactions or have the updated account information after the June 30, 2023 cut off.
- July 3, 2023—Kemba Members may begin signing onto the Gale Online and Mobile Banking Apps to access their funds and information.
- July 3, 2023

 —Kemba Members who use Bill Pay will need to enroll in Online Banking and begin using the Gale Bill Pay System.
- July 31, 2023—This is the last day Kemba Members who use online banking will be able to retrieve their June 30 (and before) statements from the Kemba Online and Mobile Banking system.
- <u>July 31, 2023</u>—This is the last day the Kemba website will be active. Go to: <u>www.galecu.net</u>

Divisions of Gale Credit Union

Recently, I was asked why we are setting up divisions of Gale Credit Union and not just renaming our new offices all the same, Gale Credit Union. This strikes right at the core of our focus on our Members! You see, in Galesburg, everyone knows of Gale Credit Union. In Peoria, everyone knows of Kemba Peoria Credit Union and in Pekin, they recognize it as Tazewell Government Employees Credit Union, or Tazewell for short. So, in tribute to the Members in those markets, we choose to allow them to retain the name ownership feeling...retain the identity of who they are and where they do their finances.

From there, we all come together to one business, one set of financial statements, one set of products and services, one set of online and e-services, and ultimately one group of Members. As long as the logo shows a Division of Gale Credit Union, you have made the Right Choice for your financial success.











Tazewell County area Members...we have news for you!

As you know, we have been renting a small space on Valle Vista Blvd for some time now



Like us on

and have had limited office hours. We think you deserve more!

We are in the process of purchasing a new office in Pekin and expanding our hours to become full service to your community. That is right—no kidding! Where some thought we would close the Pekin office, we have had plans all along to do the opposite—and that is what we are doing.

Our timeline for making this move was sped up a bit due to other circumstances, so here we come now. We have hired and are training a full-time Loan Officer/ Branch Manager and hope to add staff soon after we open and get settled.

Stay tuned for an address, operating hours, and our grand opening.

Membership is Open to the Community! Membership is Open to the Community! Membership is Open to the Community!

Membership is OPEN!

Help us spread the word—invite your friends, relatives, neighbors, co-workers, and more to join.

Membership is OPEN to all who live or work in our 10 counties

